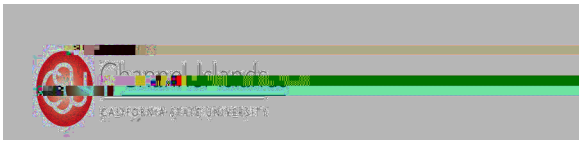


To describe a process for equipment marked as end-of-life (EOL) that is no longer supported by the manufacturer and is not receiving security or support.

The University currently supports personal computers, including desktops, laptops, and tablet devices. To maintain a modern, reliable, and secure computing environment for the campus and to ensure that CI students and employees have good working equipment to perform their daily assignments. Once a computer is no longer supported by the manufacturer, it needs to be removed immediately from the campus environment. A regular refresh cycle reduces the burden of support by technicians in the Information Technology Services (ITS) for older, less reliable, and increasingly non-standard equipment.

All recipients of the following University-owned equipment: personal computers (including desktops, laptops, and tablet devices); televisions; classroom or conference room audio/visual equipment (including projectors, switchers, amplifiers, speakers); and printers.

1. . A description of any University-owned computer equipment which has reached the end of its useful life for any one of the following reasons, including but not limited to:



Information Technology Services

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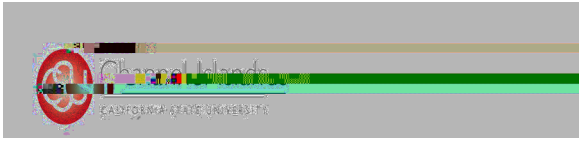
01/17/2024

James August

AVP for Information Technology Services

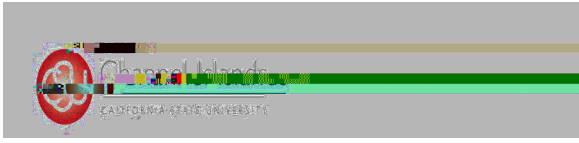
- b. the original equipment vendor (e.g., Microsoft, Apple, etc.) ceases to market, sell, or support the equipment.

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AVP for Information Technology Services

Assessment requirements and history are listed in the grid below.

General review of this business practice	Annual	ITS Director / Manager of User Services	01/17/2024

	BP-03-012		
	001		01/17/2024