

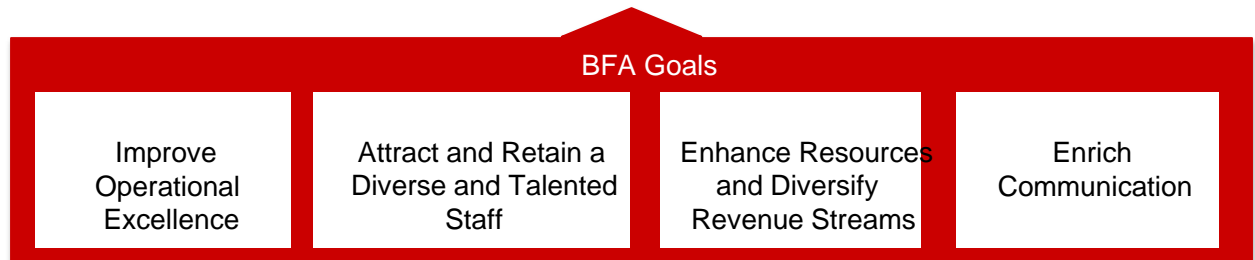


CSUCI 2018-2023 Strategic Initiatives

1. Educational Excellence
2. Student Success
3. Inclusive Excellence
4. Capacity and Sustainability

Business & Financial Affairs Strategy 2018

<p>Mission</p> <p>We transform the delivery of quality services to support the campus through continuous improvement</p>	<p>Vision</p> <p>We are the recognized leader for the delivery of outstanding services</p>
<p>Values: Teamwork y Diversity y Integrity y Respect y Excellence y Collaboration y Fun</p>	



- | | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> Improve customer service Support growth Share expertise and services Collaborate with partners to achieve operational excellence | <ul style="list-style-type: none"> Support inclusive excellence Create operations manuals Offer robust development opportunities | <ul style="list-style-type: none"> Improve reporting Foster entrepreneurship | <ul style="list-style-type: none"> Improve websites Increase the variety of communication tools Actively listen to customers as a driver to improve |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|